

Cancellation and Date Change Policy

A situation that needs to be more fully addressed with our clientele is the issue of hunt cancellations and species changes on booked safaris.

At the point that a deposit is received, the dates of the hunt are put onto the calendar and the contracted trophy animals (with the exception of plains game in Zimbabwe which are taken as available on quota) are taken off our existing quota sheet. After the numerous Safari Club shows are over and bookings are taken, the process of choosing and configuring camps and selected professional hunters begins. This is a complicated and difficult task as re-supply of camps, in bound and out bound charter flights, and PH schedules all must be tightly coordinated to assure your safari runs smoothly which is your desire and ours.

Every safari company gets calls from clients wishing to change their bag by adding/ deleting species, changing dates, or wishing to cancel their entire safari for a variety of reasons.

Even minor changes can cause a wide variety of difficulties for the outfitter as schedules, charters, and personnel must be in place for many months prior to the safari.

On occasions the outfitter and or booking agent may be able to accommodate the change, but often this comes with associated costs to the client such as additional charter fees, change of areas, camps, or professional hunters. Sometimes we hear a client wishing to cancel an upcoming safari say, "I'll just roll my deposit over to next year." This is not possible for several reasons. First, the client was not booked into the following year, but this year. The following year is often booked up already with dates and quota already allocated. Secondly, the safari operator, due to no fault of his own, is now stuck with quota he will likely be unable to sell at the last minute, as well as having to explain to a booked PH that he has no income coming from a hunt he was committed to and counting on.

It is for that reason, our contract states that:

- 1.) "There shall be no refund of any deposit paid if a hunt is cancelled within 6 months of the date of the safari"**
- 2.) "In the event of a hunt being cancelled prior to 6 months of the date of the safari, then 50% of the deposit will be refundable."**

If a client has concerns about their scheduling or they wish to safeguard against the possibility of unforeseen circumstances (business-health etc...) then you may want to protect yourself with trip cancellation insurance which you will be able to purchase from many sources. To avoid costly changes, loss of deposit money, or bad feelings, please understand that cancellations are a thing to be avoided if at all possible in the safari game.